

SENATE RESOLUTION No. ____

DIGEST OF INTRODUCED RESOLUTION

A SENATE RESOLUTION to urge the establishment of an interim study committee to review the delivery of human and social service information and referral services to the citizens of Indiana through a three-digit telephone call to 211.

MERRITT

_____, read first time and referred to Committee on



Introduced

Second Regular Session 112th General Assembly (2002)

SENATE RESOLUTION

MR. PRESIDENT:

I offer the following resolution and move its adoption:

A SENATE RESOLUTION to urge the establishment of an interim study committee to review the delivery of human and social service information and referral services to the citizens of Indiana through a three-digit telephone call to 211.

Whereas, our state's citizens and businesses experience, or are called on to respond to, a variety of human and social service needs each day;

Whereas, these needs can range from appropriate childcare to affordable housing, support for a parent with Alzheimer to food or crisis counseling for teen parents;

Whereas, thousands of different local regional or stateside organizations provide services that respond to these needs;

Whereas, connecting those in need of services or of information about such services can be extremely difficult, time consuming and costly;

Whereas, 211 dialing could benefit those in need wherever they live or work in our state;

Whereas, the local, regional and statewide providers of human and social services would benefit from more accurate and timely

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information about needs and resources around the state;

Whereas, a statewide 211 dialing system for human and social services information and referral could collect such information; and

Whereas, an interim study committee is needed to study certain issues related to the implementation of the 211 dialing code in Indiana: Therefore,

*Be it resolved by the Senate of the
General Assembly of the State of Indiana:*

SECTION 1. That the Legislative Council is urged to refer this matter to the Regulatory Flexibility Committee or another appropriate interim study committee to review the following with respect to offering 211 services in Indiana:

- (1) The benefits of establishing a statewide 211 system in Indiana.
- (2) The impact a statewide 211 system would have on the human and social services delivered throughout Indiana.
- (3) The appropriate means of supporting 211 services in Indiana.
- (4) Recommended actions to be taken by the General Assembly.

SECTION 2. That the committee, if established, shall operate under the direction of the Legislative Council, and that the committee shall present its findings and recommendations in a final report to the Legislative Council when directed to do so by the Council.

